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B.A. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2021

Fifth Semester

Tourism and Hospitality Management — Main
INTERNATIONAL AIRLINES MANAGEMENT

(For those who joined in July 2016 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

All questions carry equal marks.

Choose the correct answer :

1. Which of the following airlines introduced Boeing 707 at first?
 - (a) Pan America
 - (b) Swiss Air
 - (c) Air France
 - (d) Qantas

2. The headquarters of LATA is located in _____.
- (a) Rome (b) Geneva
(c) Mumbai (d) Montreal
3. The foundation of commercial aviation in India was laid by _____.
- (a) J.R.D. Tata (b) Vijay Mallaiah
(c) Mohan Oberai (d) Dhirubai Ambani
4. DGCA stands for
- (a) Director for General Civil Airlines
(b) Director for General Civil Airports
(c) Director General of Civil Aviation
(d) Deputy General Commander for aviation
5. The abbreviation ICAO stand for
- (a) Indian Civil Aviation Organisation
(b) International Civil Aviation Organisation
(c) Independent Civil Aviation Organisation
(d) Indian Commercial Airports Organisation

6. Anna international airport is located at _____.
- (a) Chennai (b) Delhi
(c) Mumbai (d) Cochin
7. Netaji Subhash Chandrabose international airport is at _____.
- (a) Trivandrum (b) Delhi
(c) Mumbai (d) Kolkata
8. Chatrapathi Shivaji international airport is at _____.
- (a) Chennai (b) Delhi
(c) Mumbai (d) Kolkata
9. An area used for landing / takeoff the aircraft is _____.
- (a) Runway (b) Taxiway
(c) Movement Area (d) Apron
10. Check-in passenger not reported to board means that person is
- (a) Cancelled passenger
(b) Deportee
(c) Gate No-Show
(d) Transit Passenger

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Define airport and its main functions.

Or

- (b) What are the different types of Aviation?

12. (a) Write short notes on :

- (i) Warsaw Convention
- (ii) Chicago Convention 1944.

Or

- (b) Write notes on DGCA.

13. (a) Write the duties of an airhostees.

Or

- (b) State airplane 'TURN AROUND' activities.

14. (a) List out the inflight services.

Or

- (b) List out the inflight entertainment.

15. (a) Define the term unaccompanied baggage and chargeable weight.

Or

- (b) List out the prohibited items in airlines.

PART C — ($5 \times 8 = 40$ marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Trace the history and growth of aviation industry in India.

Or

- (b) Discuss the present status of airlines companies.

17. (a) Write the role and function of IATA.

Or

- (b) Write an essay on the Open Sky Policy.

18. (a) Draw and explain the parts of aircraft.

Or

- (b) Explain the types of airlines.

19. (a) Explain the embarkation and disembarkation procedures.

Or

- (b) Draw a diagram of seating arrangement in a domestic flight.

20. (a) How should we treat an un-identified bag inside an airport?

Or

- (b) What are the types of baggage? How are they handled in an International airport?
