

18. (a) Account for the increasing interest in Human Resource Planning in tourism in recent years.

Or

- (b) What do you understand by job design? Explain the main methods used to design jobs.

19. (a) Explain the benefits of training from the viewpoint of an enterprise and its employees.

Or

- (b) How is career planned and developed in Tourism Organisation? Discuss.

20. (a) Discuss the recent trends in management of human resources in the tourism industry.

Or

- (b) Discuss the importance of groups in actuating.

Reg. No. :

Code No. : 6283 A

Sub. Code : C 35 MT

M.T.M. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2010.

Third Semester

HUMAN RESOURCE MANAGEMENT IN TOURISM

(For those who joined in July 2009 onwards)

Time : Three hours Maximum : 75 marks

SECTION A — (10 × 1 = 10 marks)

Answer ALL the questions.

Write short notes on the following :

1. Planning.
2. Directing.
3. Recruitment.
4. Campus Interview.
5. Human Resource Planning.
6. Organisational change.
7. Employee Training.

