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**Reg. No. :** .....

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M.B.A. (CBCS) DEGREE EXAMINATION,  
NOVEMBER 2021

First Semester

Business Administration – Core

ORGANISATIONAL BEHAVIOUR

(For those who joined in July 2021 onwards)

Time : Three hours      Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL the questions.

Choose the correct answer :

1. Organisational behaviour focuses at 3 levels
  - (a) Individuals Organisation Society
  - (b) Society, Organisation, Nation
  - (c) Employee, Employer, Management
  - (d) Individual, Groups, Organisation

2. Scope of organizational Behaviour does not include
  - (a) Leadership
  - (b) Perception
  - (c) Job design
  - (d) Technology
3. Dependable responsible are part of \_\_\_\_\_  
Personality Trait as per big 5 personality trait
  - (a) Emotional Stability
  - (b) Conscientious
  - (c) Openness to Experience
  - (d) Introversion
4. An Individual's \_\_\_\_\_ consist of emotional physical and psychological characteristics.
  - (a) Perception
  - (b) Motivation
  - (c) Personality
  - (d) Interpretation
5. Emotional Intelligence refers to qualities such as understanding your own feelings empathy for others and
  - (a) The ability to manage emotions
  - (b) Having a good sense of Humor
  - (c) Processing above average verbal and math skills
  - (d) Understanding human relations research
6. "Leadership motivates the people to work and not the power of money" this concept is related to
  - (a) Autocratic Model
  - (b) Custodial Model
  - (c) Supportive Model
  - (d) Collegial Model

7. \_\_\_\_\_ is a study of group behaviour.
- (a) Anthropology      (b) Psychology  
(c) Sociology      (d) Physiology
8. Groups created by Managerial decision in order to accomplish stated goals of the organizations are called
- (a) Formal groups      (b) Informal groups  
(c) Task groups      (d) Interest groups
9. Organisation structure primarily refers to
- (a) How resources are allocated  
(b) The location of office space  
(c) How activities are coordinated controlled  
(d) The policy statements developed by the firm
10. A study of the culture and practices in different societies is called
- (a) Personality  
(b) Anthropology  
(c) Perception  
(d) Attitudes

PART B — ( $5 \times 5 = 25$  marks)

Answer ALL questions, choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Explain the key elements of organisational behaviour.

Or

- (b) How are the Hawthorne Experiments useful in understanding organisational behaviour?

12. (a) Discuss the need for personality study in an Interview.

Or

- (b) Describe the various Determinants of perception.

13. (a) Explain the importance of motivation.

Or

- (b) What are the effects of stress?

14. (a) How are group decisions made? How can group decisions be made more effective?

Or

- (b) Discuss the different types of conflict.

15. (a) Discuss the methods of transmitting Organisational culture employees.

Or

- (b) Why do Employees resist change? Explain.

PART C — (5 × 8 = 40 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the major challenges and opportunities for organisational behaviour.

Or

- (b) Explain the nature and concepts of organisational behaviour..

17. (a) What are the sources of attitude formation?  
How attitudes are formed?

Or

- (b) Describe the factors influencing perception.

18. (a) Explain the key concepts in the expectancy theory of motivation.

Or

- (b) Discuss the meaning and significance of work life balance.

19. (a) Explain the merits and demerits of group decisions.

Or

- (b) Discuss the circumstances under which power is acquired.

20. (a) Explain the organisational cultures are developed sustained and changed.

Or

- (b) Describe the various elements of Organisational structure.
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