

Reg. No. :

Code No. : 70071

Sub. Code : BCT 2

CERTIFICATE COURSE IN BUSINESS
COMMUNICATION EXAMINATION, APRIL 2022.

Non-Semester

SPOKEN ENGLISH

(For those who joined in July 2005 onwards)

Time : Three hours

Maximum : 100 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer.

1. Listening to a story helps in _____.
(a) Pronunciation (b) Dialect
(c) Intonation (d) Vocabulary
2. Listening to a lecture is _____ listening.
(a) information (b) evaluative
(c) emphatic (d) passive

- (x) Would you/like to be formally/

A B

introduced/to my cousin sister.

C D

- (xi) He asked/what/was I/doing?

A B C D

- (xii) After exploring/the coast for a month/

A B

the pilgrims founded a new colony/

C

and called Plymouth

D



3. In English all the _____ sounds are Voiced.
 (a) Consonant (b) Vowel
 (c) Slow (d) Fast
4. The _____ sound is produced as a Voiced Labio-Dental Nasal in 'Comfort and Triumph'.
 (a) /f/ (b) /k/
 (c) /m/ (d) /t/
5. How do you call "a person who is truthful and who doesn't cheat or steal?"
 (a) honest (b) timid
 (c) dishonest (d) coward
6. How do you describe "Appearance" in other words?
 (a) form (b) disappearance
 (c) fading (d) declining
7. "We are honored to have Sue-Ellen Thomas, Jim Smith and Jane Brown with us today. All three are esteemed specialists in teaching young children to read."
 (a) Welcome Address
 (b) Vote of Thanks
 (c) Special Address
 (d) Presidential Address

8. A _____ is a short speech meant to thank all the speakers and everyone who has been part of organizing the function including the people gathered to attend the function.
 (a) Welcome Address
 (b) Vote of Thanks
 (c) Special Address
 (d) Presidential Address
9. Fill in with the suitable word "The patient is now free _____ danger".
 (a) of (b) from
 (c) off (d) form
10. Fill in with the suitable word She *called* _____ her friend.
 (a) on (b) at
 (c) by (d) over

PART B — (5 × 6 = 30 marks)

Answer ALL questions choosing (a) or (b).

11. (a) Explain briefly on the general listening strategies that would help us to listen better.

Or



- (b) Imagine that you are listening to the passage and answer the questions below :

The Trojan War is one of the most famous wars in history. It is well known for the 10-year duration, for the heroism of a number of legendary characters, and for the Trojan horse. What may not be familiar, however, is the story of how the war began. According to Greek myth, the strife between the Trojans and the Greeks started at the wedding of Peleus, King of Thessaly, and Thetis, a sea nymph. All of the gods and goddesses had been invited to the wedding celebration in Troy except Eris, goddess of discord. She had been omitted from the guest list because her presence always embroiled mortals and immortals alike in conflict. To take revenge on those who had slighted her, Eris decided to cause a skirmish. Into the middle of the banquet hall, she threw a golden apple marked "for the most beautiful." All of the goddesses began to haggle over who should possess it. The gods and goddesses reached a stalemate when the choice was narrowed to Hera, Athena, and Aphrodite. Someone was needed to settle the controversy by picking a winner. The job eventually fell to Paris, son of King Priam of Troy, who was said to be a good judge of

beauty. Paris did not have any easy job. Each goddess, eager to win the golden apple, tried aggressively to bribe him. "I'll grant you vast kingdoms to rule," promised Hera. "Vast kingdoms are nothing in comparison with my gift," contradicted Athena. "Choose me and I'll see that you win victory and fame in war." Aphrodite outdid her adversaries, however. She won the golden apple by offering Helen, daughter of Zeus and the most beautiful mortal in the land, to Paris. Paris, anxious to claim Helen, set off for Sparta in Greece. Although Paris learned that Helen was married, he nevertheless accepted the hospitality of her husband, King Menelaus of Sparta. Therefore, Menelaus was outraged for a number of reasons when Paris departed, taking Helen and much of the king's wealth back to Troy. Menelaus collected his loyal forces and set sail for Troy to begin the war to reclaim Helen.

- (i) The _____ goddess was not invited for the marriage.

- (1) Athena
- (2) Aphrodite
- (3) Thetis
- (4) Eris



(ii) Eris was known for _____ both mortals and immortals.

- (1) scheming against
- (2) creating conflict amongst
- (3) feeling hostile toward
- (4) ignoring

(iii) Each goddess tried _____ to bribe Paris.

- (1) boldly
- (2) effectively
- (3) secretly
- (4) carefully

(iv) Athena _____ Hera, promising Paris victory and fame in war.

- (1) disregarded the statement of
- (2) defeated
- (3) agreed with
- (4) restated the statement of

(v) _____ was the daughter of Zeus.

- (1) Helen
- (2) Athena
- (3) Aphrodite
- (4) Thetis

(vi) _____ was the husband of Helen.

- (1) Paris
- (2) Menelaus
- (3) Zeus
- (4) Priam

12. (a) Write a short note on active and passive articulators.

Or

(b) Explain Diphthongs.

13. (a) Describe your friends about the book you read recently.

Or

(b) Narrate the incident that jolted your mind.

14. (a) "Is it necessary to know your audience before you start your speech". Explain.

Or

(b) Address your classmates about the project you successfully completed.



15. (a) Spot the errors in the following sentences

- (i) Children prefer mobile games than story books.
- (ii) Though she is ill, but she attends the class
- (iii) The manager with all the employees are present.
- (iv) If he had contacted me, I would help him.
- (v) His father gave me a lot of advices.
- (vi) If I was a bird, I would fly.

Or

(b) Spot the errors in the following sentences

- (i) She is my cousin sister.
- (ii) No one know the answer.
- (iii) Rosy is best student in our college.
- (iv) A group of twelfth students are travelling together.
- (v) He goes to school by feet.
- (vi) Sun rises in the east.

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PART C — (5 × 12 = 60 marks)

Answer ALL questions choosing (a) or (b).

16. (a) Imagine that you have listened to the following passage and answer the questions.

Conflict had existed between Spain and England since the 1570s. England wanted a share of the wealth that Spain had been taking from the lands it had claimed in the Americas. Elizabeth I, Queen of England, encouraged her staunch admiral of the navy, Sir Francis Drake, to raid Spanish ships and towns. Though these raids were on a small scale, Drake achieved dramatic success, adding gold and silver to England's treasury and diminishing Spain's supremacy. Religious differences also caused conflict between the two countries. Whereas Spain was Roman Catholic, most of England had become Protestant. King Philip II of Spain wanted to claim the throne and make England a Catholic country again. To satisfy his ambition and also to retaliate against England's theft of his gold and silver, King Philip began to build his fleet of warships, the Spanish Armada, in January 1586. Philip intended his fleet to be indestructible. In addition to building new warships, he marshaled 130 sailing vessels of all types and recruited more than 19,000 robust soldiers and 8,000 sailors. Although some of

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his ships lacked guns and others lacked ammunition, Philip was convinced that his Armada could withstand any baffle with England. The martial Armada set sail from Lisbon, Portugal, on May 9, 1588, but bad weather forced it back to port. The voyage resumed on July 22 after the weather became more stable. The Spanish fleet met the smaller, faster, and more maneuverable English ships in battle off the coast of Plymouth, England, first on July 31 and again on August 2. The two battles left Spain vulnerable, having lost several ships and with its ammunition depleted. On August 7, while the Armada lay at anchor on the French side of the Strait of Dover, England sent eight burning ships into the midst of the Spanish fleet to set it on fire. Blocked on one side, the Spanish ships could only drift away, their crews in panic and disorder. Before the Armada could regroup, the English attacked again on August 8. Although the Spaniards made a valiant effort to fight back, the fleet suffered extensive damage. During the eight hours of battle, the Armada drifted perilously close to the rocky coastline. At the moment when it seemed that the Spanish ships would be driven onto the English shore, the wind shifted, and the Armada drifted out into the North Sea. The Spaniards recognized the superiority of the English fleet and returned home, defeated.

- (i) Sir Francis Drake added wealth to the treasury and diminished Spain's
 - (1) unlimited power
 - (2) unrestricted growth
 - (3) territory
 - (4) treaties
- (ii) King Philip recruited many _____ soldiers and sailors.
 - (1) inexperienced
 - (2) strong
 - (3) accomplished
 - (4) timid
- (iii) The _____ Armada set sail on May 9, 1588.
 - (1) complete
 - (2) independent
 - (3) isolated
 - (4) Valiant
- (iv) The two battles left the Spanish fleet _____.
 - (1) open to change
 - (2) triumphant
 - (3) open to attack
 - (4) defeated



(v) The Armada was _____ on one side.

- (1) closed off
- (2) damaged
- (3) alone
- (4) circled

(vi) _____ recognized the superiority of the English.

- (1) Spanish
- (2) French
- (3) Greek
- (4) Italy

(vii) The English attacked the Spanish again on _____.

- (1) August 8th
- (2) September 8th
- (3) August 2nd
- (4) September 2nd

(viii) Spanish Armada sailed from _____.

- (1) Spain
- (2) Lisbon
- (3) England
- (4) Italy

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(ix) The battle lasted for _____ hours.

- (1) 5
- (2) 6
- (3) 7
- (4) 8

(x) England sent _____ burning ships amidst the Spanish fleet.

- (1) 5
- (2) 6
- (3) 7
- (4) 8

(xi) _____ believed that his fleet is indestructible.

- (1) King Henry
- (2) King Edward
- (3) King Philip
- (4) King Richard

(xii) _____ differences caused conflict between England and Spain.

- (1) Religious
- (2) Political
- (3) Secular
- (4) Impious

Or

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- (b) Imagine that you have listened to the following passage and fill in the blanks :

In the news today, United Nations Secretary General Ban Ki-moon has called for a huge "resource mobilization" to deal with the Ebola outbreak in West Africa. Mr. Ban spoke Thursday in Washington, D.C. at a World Bank meeting on Ebola. The meeting included presidents from the West Africa countries of Guinea, Liberia and Sierra Leone who joined in through videoconference. The UN Secretary General said the effort should include deployment of mobile laboratories, vehicles, helicopters, protective equipment, trained medical workers, and medical withdrawal capabilities to deal with the outbreak. World Bank Group President Jim Yong Kim told the group that "nothing less than the future of Africa is at stake" unless Ebola can be stopped. The call to action came as the outbreak spread beyond Africa to other parts of the world. In the U.S., a Liberian man,

Thomas Eric Duncan, died of the virus Wednesday at a hospital in Texas. Mr. Duncan had traveled to the U.S. from West Africa on September 20. Health officials are observing 48 people who had or may have had contact with Mr. Duncan before his death. In Spain, government officials say the condition of Ebola patient Teresa Romero is worsening. Ms. Romero is the first person known to have become infected with Ebola outside of Africa. She had been treating a priest in Spain who was infected in Africa. He died of the disease in Australia, health officials are waiting for test results on a 57-year-old nurse with an above average body temperature. The nurse developed the low fever shortly after her return from Sierra Leone. She had worked with Ebola patients there. Turkish Foreign Minister Mevlut Cavusoglu said "it's not realistic to expect that Turkey will lead a ground operation on its own" against the Islamic State



militants in Syria. Turkey is facing pressure from the U.S. and its allies to intervene in Kobani. The Syrian town is located just across the Turkish border where the IS militants have been fighting Kurdish fighters for weeks. The U.S. has led airstrikes against militant targets in the area but the battle has continued to intensify. North Korean leader Kim Jong Un has not been seen in public for more than a month. His last public appearance was September 3 at a concert by his favorite pop group, the Moranbong Band. Mr. Kim chose the members of the all-girl group. Two months earlier, Mr. Kim was seen limping at a ceremony to mark the 20th anniversary of the death of his grandfather, Kim Il Sung. Kim Jong Un's absence has led to questions about his health and political situation.

Fill in the blanks with Suitable words

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Ms. Romero is the first person known to have become infected with Ebola outside of Africa. She had been treating a priest in Spain who was infected in Africa. He died of the disease. In Australia, health officials are waiting for test (10) _____ on a 57-year-old nurse with an above average body temperature. The nurse developed the low fever shortly after her return from Sierra Leone. She had worked with Ebola (11) _____ there. Turkish Foreign Minister Mevlut Cavusoglu said "it's not realistic to expect that Turkey will lead a ground operation on its own" against the Islamic State (12) _____ in Syria.

17. (a) Transcribe the following words

- (i) can
- (ii) help
- (iii) you
- (iv) what
- (v) for
- (vi) please
- (vii) drop
- (viii) pharmacy
- (ix) kind
- (x) welcome
- (xi) honesty
- (xii) policy

Or

- (b) Draw the Vowel Diagram and explain the vowel sounds.

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18. (a) Discuss about the match that you watched recently.

Or

- (b) Narrate to your friend about your experiences in the interview you attended.

19. (a) Discuss the points that one should keep in mind for an effective speech in front of the gathering.

Or

- (b) Frame "Vote of Thank's" for an event that took place in your college.

20. (a) Spot the errors in the following sentences.

- (i) I haven't ever been to Korea.
- (ii) The students have a good time in class today.
- (iii) John probably isn't going to come to school tomorrow.
- (iv) If the world ended tomorrow, I will be very sad.
- (v) I still did my homework at 10:30 p.m. last night.
- (vi) He can speak Japanese because he was born in Canada.
- (vii) Lee afraid of snakes.

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- (viii) The students were not interested in the lesson because it was bored.
- (ix) He speak the English.
- (x) Anderson went to abroad.
- (xi) Though she is weak but she is active.
- (xii) One of the employee has got the award.

Or

(b) Spot the errors in the following sentences.

- (i) I met the two girls/whom I believe/

A B

are twin sister.

C

- (ii) Even many people/carry an infection/

A B

without showing symptoms.

C

- (iii) They will be coming/to the farewell party/

A B

isn't it?

C

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- (iv) More than one person/

A

has been involved/in this quarrel.

B

C

- (v) He entered/into his/

A B

new house last Sunday.

C

- (vi) Father/returns home/at 5'o clock.

A B C

- (vii) We hope/to reach the airport/

A B

at about 8:30.

C

- (viii) London/is standing/

A B

on the banks of Thames.

C

- (ix) She insisted on/my agreeing/

A B

to meet her/in the evening.

C

D

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