

(6 pages)

Reg. No. :

Code No. : 22468 E Sub. Code : SEBA5A

B.B.A. (CBCS) DEGREE EXAMINATION,
NOVEMBER 2019.

Fifth Semester

Business Administration — Main

Major Elective – PRODUCTION MANAGEMENT

(For those who joined in July 2017 onwards)

Time : Three hours

Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. The process of changing inputs into outputs and there by adding value to some entity is called _____
- (a) conversion
(b) operation
(c) organization
(d) creation

2. The combination of both flow production and job production is known as _____
- (a) batch (b) intermittent
(c) process (d) analytic
3. Method study is otherwise known as _____ study.
- (a) Work
(b) Time
(c) Work measurement
(d) motion
4. Which one of the following is not a technique of work measurement?
- (a) DBMS (b) PMTS
(c) BMT (d) MTM
5. Fixing the path sequence of labour operations is known as _____.
- (a) Planning (b) Scheduling
(c) Routing (d) Controlling
6. Inspection cards are raised by _____.
- (a) Follow-up person (b) Dispatcher
(c) Router (d) Coordinator

Page 2 Code No. : 22468 E



7. Statistical quality control is best described as _____

- (a) keeping product characteristics within certain bounds
- (b) calculating the mean and standard deviation
- (c) the study of the characteristics of a product or process
- (d) the implementation of ISO 9000

8. ISO 9000 determines _____.

- (a) If the company practices its written procedures
- (b) If vendors are performing well
- (c) Process capability
- (d) Random causes of variation

9. Materials Management is concerned with

- (a) Purchasing
- (b) Material handling
- (c) Packaging and distribution
- (d) All of the above

Page 3 Code No. : 22468 E

10. Which one of the following does not belong to the category of materials?

- (a) Human resource
- (b) Spares
- (c) Consumables
- (d) Machines

PART B — (5 × 5 = 25 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 250 words.

11. (a) Discuss the various scope of production management.

Or

(b) What are the factors which influences a good layout?

12. (a) List out the objectives of work study.

Or

(b) Explain the various techniques of work measurement.

13. (a) What are the objectives of PPC?

Or

(b) Explain the steps involved in routing procedure.

Page 4 Code No. : 22468 E

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14. (a) State the benefits of quality control.

Or

- (b) Explain the steps in ISO 9000 registration.

15. (a) Explain the objectives of materials management.

Or

- (b) What are the different types of stores?

PART C — (5 × 8 = 40 marks)

Answer ALL questions choosing either (a) or (b).

Each answer should not exceed 600 words.

16. (a) Explain the production procedure.

Or

- (b) Describe the various factors that influence the selection of a plant location.

17. (a) Discuss in detail the different types of maintenance with their features.

Or

- (b) Explain the procedure for method study.

Page 5 Code No. : 22468 E

18. (a) Briefly explain the different elements of Production Planning and Control.

Or

- (b) How do you reduce Scheduling problems? Discuss.

19. (a) Discuss the significance of quality control.

Or

- (b) Explain the different types of inspection.

20. (a) Describe the purchasing procedure.

Or

- (b) Describe the functions of a store keeper.
- _____

Page 6 Code No. : 22468 E

