Reg. No. : ....

Code No. : 22350 E   Sub. Code : JSTO 3 A/ SSTO 3 A

B.A.(CBCS) DEGREE EXAMINATION,
NOVEMBER 2020.

Third Semester

Tourism and Hospitality Management – Main

Skill Based Subject — COMPUTER APPLICATIONS
TO TOURISM

(For those who joined in July 2016 onwards)

Time : Three hours   Maximum : 75 marks

PART A — (10 × 1 = 10 marks)

Answer ALL questions.

Choose the correct answer :

1. ———— is an input device.

   (a) Keyboard

   (b) Monitor

   (c) Memory

   (d) CPU

2. Which device was used in the second generation computer?

(a) Transister

(b) Integrated circuits

(c) Operating system

(d) Vaccum table

3. Operating system is —————

(a) Hard ware   (b) Language

(c) Device   (d) Software

4. Distributed operating system is —————

(a) DOS   (b) UNIX

(c) LINUX   (d) WINDOWS

5. To create news in —————

(a) Powerpoint   (b) MS word

(c) Spread sheet   (d) Coral draw

6. Lotus 1-2-3 is —————

(a) Spread sheet

(b) High level language

(c) Machine language

(d) Low level language

7. Slide show is ——————

   (a) To present datas

   (b) To collect datas

   (c) To create datas

   (d) To save datas

8. Where is additional points referred in powerpoints?

   (a) Notes   (b) Screen

   (c) Paper   (d) Top sapce

9. —————— network was introduced by the defence department of America.

   (a) ARPANET   (b) INTERNET

   (c) INTRANET   (d) NET

10. The main work of tour manager is ——————

   (a) the evaluation of cancellation

   (b) to insure travel arrangement

   (c) to give reminder

   (d) to ensure the old document

PART B — (5 × 5 = 25 marks)

Answer ALL questions, choosing either (a) or (b).
Each answer should not exceed 250 words.

11. (a) What is meant by CDROM?

Or

(b) What are the features of fifth generation computers?

12. (a) What is operating system?

Or

(b) Describe the types of operating system.

13. (a) List out the uses of word processing.

Or

(b) Illustrate the editing commands and mail merge.

14. (a) Give an account on Powerpoint screen.

Or

(b) Mention the organization of chart in Powerpoint.

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15. (a) State the works of E-mail.

Or

(b) Summarise the merits of E-commerce.

PART C — (5 × 8 = 40 marks)

Answer ALL questions, choosing either (a) or (b)
Each answer should not exceed 600 words.

16. (a) Give an account of central processing unit.

Or

(b) Write a note on floppy disks.

17. (a) Describe the DOS operating system.

Or

(b) What do you know about windows?

18. (a) Illustrate the creation of document in MS word.

Or

(b) State the menu bar and MS word screen.

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19. (a) Write an essay on slide show.

Or

(b) State the functions of Powerpoint.

20. (a) What is Internet? Explain.

Or

(b) Analyse the features of tour manager.

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