#### **IMPORTANT DATES**

Abstract Submission 22-09-2025 Acceptance Intimation 24-09-2025 Full Paper Submission 26-09-2025 Conference Date 30-09-2025

Registration Category	Conference Fee (Rs)	ISBN Book and Certificate Fee (Rs)	Total (Rs)
Students	100	500	600
Research Scholars	150	500	650
Academicians	150	500	650
Corporate participants	200	800	1000
In Absentia	100	900	1000

<sup>•</sup>On-the-spot registration will be available for participants.

### **Mode of Payment**

All participants are required to pay the registration fee through **online mode** to the following account:

### REGISTRATION LINK:

# https://nmcc.ac.in/Register.aspx

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Asst. Professor & HOD, PG Department of Commerce 9486008175

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### Joint Secretary

### Dr. A. Joel Keenes

Asst. Professor 9486863376

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### Student Representatives

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Ajay K, Sarthy Y

& Reegan R K (I M.Com)

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Aaron J & Ajish T S (III B.Com)

Sree Ram S S, Abinaya K A,

Ajin A & Ashok C (II B.Com)

Aasim AS, Akashya NS,

Sanjay S & Arjun S (I B.Com)





# **NESAMONY MEMORIAL CHRISTIAN COLLEGE**

Marthandam - 629165, Kanniyakumari District, TamilNadu, India.

(A Christian Minority Institution Managed by C.S.I. Kanniyakumari Diocese)
(Affiliated to Manonmaniam Sundaranar University, Tirunelveli)

63<sup>rd</sup> Position in India Rankings- 2025 for Colleges by NIRF

www.nmcc.ac.in

### NATIONAL CONFERENCE ON

"AI IN MODERN COMMERCE: CHALLENGES AND OPPORTUNITIES" (NCAIMCO'25)

Date: 30-09-2025, Venue: Seminar Hall -II

# Organized by POST GRADUATE DEPARTMENT OF COMMERCE

### **RESOURCE PERSONS**



Dr. B. MUTHU PANDIAN

Assistant Professor, Department of Commerce,
School of Professional Studies, Sikkim University
(A Central University), Gangtok, Sikkim,
(North Eastern Region of India)

### Dr. C. SELDEV CHRISTOPHER

Professor, CSE Department, St. Xavier's Catholic College of Engineering, Chunkankadai, Nagercoil, Tamil Nadu (Southern Region of India)





## **About the College**

Nesamony Memorial Christian College, Marthandam, Tamil Nadu, established in 1964, is a renowned institution of higher education affiliated to Manonmaniam Sundaranar University, Tirunelveli. The college is founded with a strong missionary zeal, dedicated to the cause of providing quality higher education to the economically and socially marginalized communities along the western gates of Kanyakumari. The college offers a diverse range of academic programs, including 18 Under Graduate, 15 Post Graduate, 12 Certificate and 12 Ph.D courses, reflecting its commitment to comprehensive education. Ranked 63<sup>rd</sup> in the NIRF national rankings, the institution continues to uphold academic excellence and social responsibility. Nesamony Memorial Christian College stands as a beacon of holistic education, nurturing creativity, teamwork, service, dedication, devotion and discipline among its students. The remarkable growth of the institution over the decades is a testament to divine guidance and unwavering commitment to its mission.

# **About the Department**

The primary objective of the PG Department of Commerce is to provide higher education to socially and economically backward communities. Since its establishment in 1993, the M.Com. program has steadily developed. The B.Com. program was introduced in 2010, followed by research programs encouraging students pursue to M.Phil. and Ph.D. degrees. The B.Com. curriculum has also been regularly upgraded to meet academic needs.

The department has highly qualified and experienced faculty members who are dedicated to mentoring students in a strong academic and research-oriented environment. It consistently works to bring pride to the college by conducting numerous academic activities that enhance students' knowledge and career prospects.

### **About the conference**

### **Artificial Intelligence**

AI is transforming modern commerce through automation, data-driven decisions and personalized consumer engagement. It enhances efficiency, competitiveness and innovation, but also raises concerns about ethics, transparency and workforce impact.

### **Opportunity**

A key opportunity is **personalization**, as consumers seek tailored experiences. AI powers recommendation engines, chatbots and virtual assistants boosting satisfaction and loyalty. It also enables innovation in digital market places, fintech and manufacturing through predictive maintenance, quality control and automation.

### Challenges

However, challenges remain **Data privacy**, security and algorithmic bias can erode trust and fairness, requiring ethical AI practices and accountability. **High costs** hinder small businesses while automation displaces jobs, creating a need for reskilling and education. Many AI models also lack explain ability, complicating regulation and trust. Additionally, unequal adoption across nations risks widening global gaps.

Thus, AI offers vast opportunities in commerce, but sustainable growth depends on addressing these challenges responsibly.



### **Sub Themes**

- ✓ AI-Driven Personalization
- ✓ Automation in Customer Service
- ✓ Supply Chain and Logistics Optimization
- ✓ Fraud Detection and Risk Management
- ✓ AI in Marketing and Consumer Insights
- ✓ AI in Financial Services and FinTech
- ✓ Sustainable and Green Commerce
- ✓ Integration with Emerging Technologies
- ✓ Data Privacy and Security Concerns
- ✓ High Cost of Implementation
- ✓ Workforce Displacement and Skill Gaps
- ✓ Explain ability and Accountability of AI Systems
- ✓ Regulatory and Ethical Challenges

The sub themes are not limited; any other topic relevant to the overall theme of conference can be submitted.

# **Guidelines for Paper Submission**

- Authors are invited to submit original and unpublished research papers not exceeding 2000 words or 5 pages.
- Each paper must include an abstract (not exceeding 200 words) and five key words.
- The abstract and full article must contain the name(s)
  of the author(s) (maximum of two authors),
  complete postal address, email ID, and mobile
  number.
- Submissions must be prepared in A4 size, MS Word format, with 1-inch margins on all sides, typed in Times New Roman font. The title should be in font size 14 (bold), and the main text in font size 12, with 1.5 line spacing.
- Citations and references should strictly follow the APA style of referencing.
- Authors will be notified of acceptance after review and are encouraged to present their papers at the conference.
- All selected papers will be published in the conference proceedings with ISBN number, subject to a separate payment.
- Certificates will be provided to all registered participants.
- Full Papers should be submitted to the following email ID: nmccpgcommerce@gmail.com