# CAMBRIDGE ENGLISH under Naan Muthalvan

A2 course

Unit 10,11,12,13,14 & 15 Prof. Asha P R

## **UNIT 10-DECISIONS AND PLANS**

# **UNIT 11-COMMUNICATION**

# **UNIT 12-DESCRIBING EXPERIENCES**

# **UNIT 13-PREPARATION AND PROGRESS**

**UNIT 14-TRANSPORTATION** 

**UNIT 15-THE FUTURE** 

## **UNIT 10-DECISIONS AND PLANS**

### - MY WEEKEND PLAN -





Planning is Deciding What to do and How to do
Thinking in Advance
It enables to look forward
Goal oriented

### What about going to ...... I think we should How about going to ...... I don't think we should



#### ENGLISH CONVERSATION

# MAKING SUGGESTIONS

### **Making Suggestions**

- What about going to...?
- How about going ...?
- Why don't we go ...?
- Couldn't we ...?
- Shall we ...?
- What would you say to ...?
- Don't you think it is a good idea to ...?
- Does it matter if we ...?
- Would you like to ...?
- Let's go to...
- I suggest you/we take...into consideration...
- We could...
- Do you fancy ...
- We might as well...

### Agree/Reject

- Yes, I'd like to. / Yes, I'd love to.
- What a good idea!
- Why not? / Brilliant!
- Yes, with pleasure.
- Yes, I feel like taking a walk.
- Yes. That sounds like a good idea.
- Yes, that's not a bad idea.
- Count me in too.
- No, let's not.
- Well, I'd rather...
- I don't feel like it.
- What an awful/bad idea!
- I'm not sure about that idea.
- I'd love to but...
- I don't think it will work. / I don't think I can.
- I'm not very keen on (+\_ing)

# Work with your partner and match the pairs.

B good idea.

- 1. What about ... A I'm busy tomorrow evening.
- 2. I don't think we ...
- 3. I agree ...
- **4.** That's a ...
- 5. I'm afraid ...
- 6. Do you think ...
- 7. I don't ...

C tomorrow at lunchtime would be possible for you? D with you.

- E think so.
- F going to an amusement park.

G should wait for Friday to make all arrangements.

PLANNINGDo you need to?Do you have to? (No Choice)

book a ticket, make a presentation, , apply for leave, complete your assignments on time, drive a car

Ans: Yes I have to .... or No I don't have to .....

Yes I need to.... Or No I don't need to....

DISCUSSING PLAN I am **going to...** We are going to.... He is going to....

# Plan an outing with your friend

1.What (you/change) next campaign?

- 2.We (start) campaign a month before Diwali, not a week before.
- 3.And we (target) specific age group.
- 4.How(do) that?

5.We(not/advertise) in newspapers, but we(use) social media. 6.Who (you/target)?

7.We (focus) young working professionals.

## UNIT 11 Communicatioin

# Talking about communication Making phone calls Writing emails

# UNIT 11 Making Phone Calls

### Landline

Mobile phone- zoom, email, watsapp
Face to face



# Expressions

- May I speak to ...?
- Just a moment, please.
- Hold on, please.
- Who is speaking?
- Who am I talking to?
- Who's this?
- Yes, speaking.



# Sample sentences

- A. Identifying yourself on the phone:
  - 1. Hi, this is Kelly Blair, with Blair Associates. I'm calling for Wanda Kirwin.
  - 2. Hi, this is Kelly Blair. I have a one o'clock phone interview with Wanda Kirwin.
  - 3. Good morning. This is Kelly Blair of Blair Associates, and I'm trying to reach Wanda Kirwin.

	Face- to- face	Zoom meeti ng	Email	Whats App
A You don't need to travel to communicate.				
<ul> <li>B You have time to choose your words to explain things clearly.</li> <li>C You can understand more easily if your English</li> </ul>				
is not so good.				
D The other person can choose when to reply.				
E You can ask questions and get answers immediately.				
F You can communicate with lots of people at the same time.				
G It's easier to describe things because you can use body language.				
H You don't forget the message because you keep a copy.				
I If there are lots of details, you can take time to look at them.				
J You can communicate with quick replies.				
K You can communicate quietly, so you don't disturb people.				
L You can chat in a friendly way, which helps relationships.				
M You can attach other information, such as pictures.				
<b>N</b> It doesn't need anything to communicate				

Listen to the words. Underline the part of each word that's stressed.

- 1. dis'cuss
- 2. ques'tion
- 3. ans'wer
- 4. re'ply
- 5. ex'plain
- 6. 'email
- 7. un'derstand
- 8. conver'sation
- 9. communi'cate
- 10.communi'cation

We use these phrases to help us while making phone calls:

Hello. Could I speak to ...?

May I speak to Mr...?

Who's calling?

Just a moment please.

How can I help you?

I'm calling about...

I was hoping to / I'd like to get an appointment to meet Mr...

When is he available ...?

Would he be free to meet me on ...? Would ... be alright?

Thank you. I can make it on...

## **UNIT 11-COMMUNICATION**

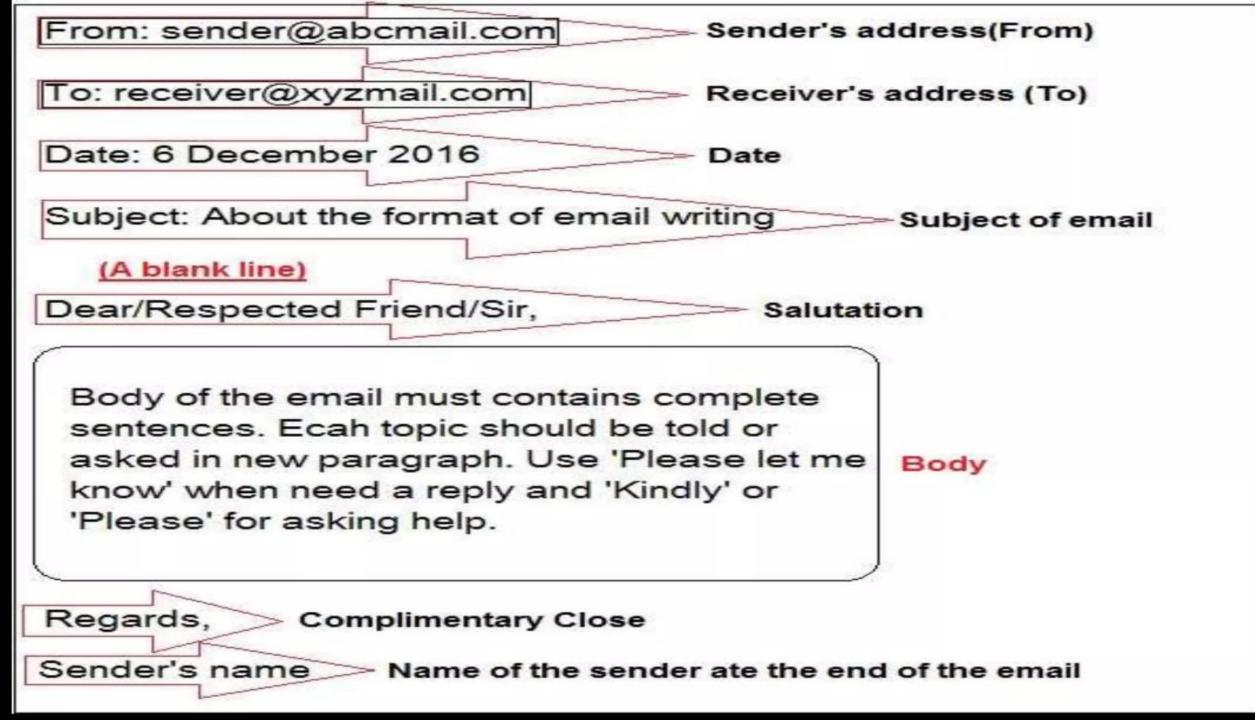






 Email is currently the most used communication channel in the business environment, as business rely on it heavily for sending messages across long distances in a short time.





### From: Sender's email id

To: Recipient's email id

Cc: Other individuals receiving the same mail with visible ids

Bcc: Other individuals receiving the same mail with invisible ids

Subject: Title or the reason of writing mail

Salutation: Words like Dear, Respected, Hi etc.

Main body: the main content of the email

- 1. Introduction
- 2. Matter in detail
- 3. Conclusion

**Closing: Ending Statement** 

**Attachments: Attached Files with emails** 

Signature Line: Sender's name, signature, and other details of contact

### TYPES OF EMAILS

# Formal Email Semi - Formal Email Informal Email

### DEFINITIONS

### FORMAL EMAIL :

An email written for business communication or professional u comes under this category. The email written for any government department, school authority, company or any officers are the forn emails. Use of polite and formal words, the reason for writing mail clarity, proper greeting and closing are some of the rules of the for email.

### SEMI – FORMAL EMAIL :

An email written for any teammates or colleague is the semi-formal email. One can use friendly language but have to maintain the limit and the decency. The length, proper greetings and closing and clarity are some of the rules of the semi-formal emails.

### **INFORMAL EMAIL :**

An email written for any friends, family members or relatives comes under this category. Use of polite, friendly and casual words along with proper greetings and closings are some of the rules of the informal emails.

### FORMAL EMAIL SAMPLE

A MAIL FOR RESIGNATION

To : Continue Contended Contena Contended Contended Contena Contended Contena Contena Contena Co

Dear Sir,

Please accept this mail as a notice that I am leaving my position with its organization . As per norm of the company I've to give a month notice before resigning . I hope you will get a good replacement for me within this time period . I really appreciate the opportunities that I have been given to me to help me grow . Wish you and the company the best in the future . Please let me know what to expect as far as my final work schedule and the employee benefits . Please let me know in case of any assistance for the Above .

Kindly look into the matter.

Thanks and Regards

### SEMI FORMAL EMAIL SAMPLE

### WRITING A EMAIL TO INFORM YOUR CLASSMATES REGARDING INTRA – COLLEGE QUIZ COMPETITION .

To: XYZ@gmail.com CC/BCC: (optional) Subject: Intra-college Quiz Competition. Hello Everyone! This is to inform you guys that an intra-college quiz competition is going to be held in our college on Nov 25 from 11:30 am in Hall – 01. Everyone is therefore asked to take part in the competition so that our department can win. For further queries, feel free to contact me. Thanks LMN (Class Representative)

INFORMAL EMAIL SAMPLE

### SUPPOSE YOU HAVE TO WRITE AN EMAIL TO YOUR FRIEND INVITING HIM OR HER TO YOUR BIRTHDAY PARTY .

To: XYZ@gmail.com CC/BCC: Subject: Invitation to a birthday party Hi XYZ! Hope this mail finds you in the best of your time. I am very happy to invite you to my birthday party on Nov 03 at ABC Hotel from 7:00 pm to 10:00 pm. The theme of the birthday party is 'Pirate of the Caribbean". It would be great if you come and join us at the party. We will have a great time and fun together. See You Soon LMN

### **Useful Email Phrases**

Useful email expression for email to explain the reason for writing your email:

- I am writing to ask for ...
- I am writing regarding
- I am writing with regard to ...
- With reference to...

Informal expressions:

- Just a quick question about...
- I was wondering if...
- I wanted to let you know that...

Useful email expressions for making a request:

- Could you please let me know if .....?
- I would appreciate it if you could ...
- Could we arrange ..?
- Please let me know if ...

Informal expressions:

- I was just wondering if ...
- Would you mind ....?
- Can/Could you ....?

source: http://learnenglish.vn/

These phrases can be helpful while writing emails. I'm writing with reference to your new assignment ... This is to inform you .../confirm ... This is to let you know ...

Thank you for your mail concerning the ... Thanks for your mail about the ...

I would be grateful if you could confirm your attendance. Please let me know if you will be attending.

Unfortunately, / I'm afraid, I can't attend ... I'm sorry I won't be able to attend ...

### We use these words to describe experiences

- That was good/bad.
- She has many **excellent** ideas.
- Horror movies are scary.
- The comedian was funny.
- Rock climbing is hard.
- Boat riding is easy and relaxing.
- Sometimes work can be **tough**.
- Office parties are sometimes crazy.

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